

Room Selection FAQ:

2024-2025

Each year, as Residential Life plans for the upcoming year, we adjust the room selection process to reflect the evolving needs of our residential students to best serve them. With that in mind, returning students have provided feedback to Residential Life and University Administration that they would like more options for singles and more options for group style housing such as quads and apartments.

For your awareness Hemlock Suites has more group style options, include group housing with single room options. We will also be offering more apartment units at University Ridge and the University Apartments. Returning students may also select rooms in Lenape. This will give returning students priority for placements in any of the styles that reflect their needs and allows for the creation of first year living communities, which many of you had the opportunity to experience this year.

Returning students will also have priority for selecting new super singles in Minsi hall which will include full size beds. We are very excited to share more information about these options with you during the upcoming housing information sessions.

Applications for the 2024-2025 academic year are live in your ESU portal now, and you can match with a roommate(s) ahead of the process going live. You must apply before the process begins and be registered for courses for fall 2024 to be eligible to select a room. Room Selection will begin on April 15, 2024.

NEW for Fall 2024:

- All of Sycamore, most of Hawthorn, and most of Lenape will be reserved for the incoming class of new students. You can choose to live in a different suite if that is what you want, according to the credits you have earned.
- Minsi Hall will be open for Fall. We will be offering double sized rooms as singles, and full sized, double beds. Minsi Hall cannot accommodate air conditioner units.

- The Ridge will be available for fall, and we will be offering tours. Keep your eye on your ESU email for tour offerings soon.

Who is eligible to apply for housing and participate in the Room Selection process?

Any currently enrolled (registered) ESU students may apply for housing. This includes current resident students, and students commuting, and living off campus. However, only those who are registered for classes for fall can participate in Room Selection.

How do I make the housing application?

Follow the hyperlink that was sent to you soon to complete the application.

- Read the housing contract
- Electronically sign in the box

YOU MUST COMPLETE THE APPLICATION FIRST before you can log back in during the designated Room Selection weeks and choose the room you want. You will receive a message that reads “Thank you for applying for housing” when you have successfully completed the application.

What do I do if I can't log onto my portal?

If your log-in credentials are not working, please see the Help Desk in Stroud Hall room 303, or call them at 570-422-3789.

How do I choose a roommate?

- Complete the application.
- You can click on “Room Selection” and “Roommate Selection” at the top to load in the name of your roommate(s). He/She/They will need to accept your request as well until it reads “your roommate group is fully matched.”
- Remember you only need to match with a roommate(s) if your intention is to fill an entire room, suite unit, or full apartment.

- You can load in the name(s) of your roommate(s) during the application and/or during Room Selection periods, and can change the names of your roommates anytime during this process.

I did that but the system doesn't recognize my roommate...what do I do?

If the system won't allow you to choose a particular roommate, it is because your roommate has not completed the application, or they are not a currently registered for classes.

I tried logging in to select a room, but it tells me "you are not eligible to participate in Room Selection."

This is because you are not currently registered for classes, and/or you have not completed the application yet. Please complete the application, and log in the next day to select your room.

I am trying to select a specific room and it is not showing, why?

Either that room was already selected by another student, or the room is not available because it is designated as an RA room, and ADA room, or a room in an RA suite or apartment.

I live in a double and I want my same room back. How can I do that?

You can select your same room on the first two days of Room Selection. If you don't have a roommate, that is fine, but you will be consolidated with another student in the same situation after Room Selection concludes.

I live in a single room and I want my same room back. How can I do that?

You would choose your same room back on the first two days of Room Selection. You do not need a roommate(s) to select your same room back. However, please talk with your current roommate/suitemate/apartment-mate(s) to make sure they do not want the same room back. If you don't, and there are any discrepancies, this could result in you being moved.

I have an accommodation for a single room through OASIS. Do I need to do anything during Room Selection, or will the housing office choose my room?

No, we will not choose your room for you. You must make an application first, and log back in during Room Selection weeks and select the room type that you want, or have an accommodation for.

I want a mixed gender suite, or apartment. How can I do that?

Email David Campbell (dcampbell@esu.edu) AHEAD of the start of Room Selection with what type of housing you want, and your ID#, name and the names and ID#s of each student. He will then make the assignment for you.

I live off campus or commute currently. When do I select a room?

Anytime according to the credits you have earned. More specific information on this timeline will be sent closer to when the Room Selection process is live.

I completed the application, and put in preferences of where I want to live...am I done?

No. You must actually choose a room using the “Room Selection” tab. Your time to choose will appear at the bottom of this page. The Housing Office will not select a room for you; you must select your own.

How is it determined when I am eligible to choose my room?

A schedule of what occurs on each day will go out over email closer to the start of the Room Selection process. Your time to choose is dependent on your credits earned.

What do I do if I am having trouble with any part of this process?

Please stop into the Residential Life and Housing department, located on the ground floor in Hemlock Suites, east wing.