

Room Selection FAQ:

Applications for the 2023-2024 academic year are live in your ESU portal now, and you can match with a roommate(s) ahead of the process going live.

You must apply before the process begins to be eligible to select a room. Room Selection will begin on March 27, and ends on April 14.

Who is eligible to apply for housing and participate in the Room Selection process?

Any currently enrolled (registered) ESU students may apply for housing. This includes current resident students, and students commuting, and living off campus.

How do I make the housing application?

Follow the hyperlink that was sent to you soon to complete the application.

- Read the housing contract
- Electronically sign in the box

YOU MUST COMPLETE THE APPLICATION FIRST before you can log back in during the designated Room Selection weeks and choose the room you want. You will receive a message that reads “Thank you for applying for housing” when you have successfully completed the application.

What do I do if I can’t log onto my portal?

If your log-in credentials are not working, please see the Help Desk in Stroud Hall room 303, or call them at 570-422-3789.

How do I choose a roommate?

- Complete the application.
- You can click on “Room Selection” and “Roommate Selection” at the top to load in the name of your roommate(s). He/She/They will need to accept your request as well until it reads “your roommate group is fully matched.”

- Remember you only need to match with a roommate(s) if your intention is to fill an entire room, suite unit, or full apartment.
- You can load in the name(s) of your roommate(s) during the application and/or during Room Selection periods, and can change the names of your roommates anytime during this process.

I did that but the system doesn't recognize my roommate...what do I do?

If the system won't allow you to choose a particular roommate, it is because your roommate has not completed the application, or they are not a currently registered for classes.

I tried logging in to select a room, but it tells me "you are not eligible to participate in Room Selection."

This is because you are not currently registered for classes, and/or you have not completed the application yet. Please complete the application, and log in the next day to select your room.

I live in a double and I want my same room back. How can I do that?

You can select your same room on the first two days of Room Selection. If you don't have a roommate, that is fine, but you will be consolidated with another student in the same situation after Room Selection concludes.

I live in a single room and I want my same room back. How can I do that?

You would choose your same room back on the first two days of Room Selection. You do not need a roommate(s) to select your same room back. However, please talk with your current roommate/suitemate/apartment-mate(s) to make sure they do not want the same room back. If you don't, and there are any discrepancies, this could result in you being moved.

I have an accommodation for a single room through OASIS. Do I need to do anything during Room Selection, or will the housing office choose my room?

No, we will not choose your room for you. You must make an application first, and log back in during Room Selection weeks and select the room type that you want, or have an accommodation for.

I want a mixed gender suite, or apartment. How can I do that?

Email David Campbell (dcampbell@esu.edu) AHEAD of the start of Room Selection with what type of housing you want, and your ID#, name and the names and ID#s of each student. He will then make the assignment for you.

I live off campus or commute currently. When do I select a room?

Anytime according to the credits you have earned. More specific information on this timeline will be sent closer to when the Room Selection process is live.

I completed the application, and put in preferences of where I want to live...am I done?

No. You must actually choose a room using the “Room Selection” tab. Your time to choose will appear at the bottom of this page. The Housing Office will not select a room for you; you must select your own.

How is it determined when I am eligible to choose my room?

A schedule of what occurs on each day will go out over email closer to the start of the Room Selection process. Your time to choose is dependent on your credits earned.

What do I do if I am having trouble with any part of this process?

Please stop into the Residential Life and Housing department, located on the ground floor in Hemlock Suites, east wing.

If you are not registered, you will not be able to select a room. Once you are registered, please email Dave Campbell at dcampbell@esu.edu and he can work with you to select a room.