

**From:** Joanne Bruno  
**Sent:** Friday, March 13, 2020 3:28: PM  
**To:** Faculty  
**Subject:** Update for Academic Continuity Planning - D2L Support  
**Importance:** High

Faculty Colleagues:

As we continue to update faculty on Academic Continuity Planning for the academic disruption caused by the current pandemic, please refer to the updated schedule for [D2L and Zoom Open Training Sessions for Faculty](#) – all sessions have been updated with zoom links for faculty who are unable to attend in person. When possible, please take advantage of in-person training sessions. For those using Zoom for the Open Training Sessions, please note that there are some features that may not be visible to remote viewers but efforts are underway by D2L Support Staff to supplement with videos and/or individual consultations between staff and concerned faculty. If you have any difficulty, we encourage you to reach out directly to our D2L Support Staff listed below for individualized support. Also, we will be updating the Office of the Provost web page shortly.

For D2L Support during normal business hours (8:00am to 5:00pm) please call the phone number below:  
(570) 422-2869

For D2L support outside of normal business hours (24/7) please call the D2L Hotline:  
(866) 854-0013 (please note that the D2L outline is answered by non-ESU support, but by D2L provider support.

As previously mentioned, many faculty colleagues have volunteered their time to serve as D2L mentors (names below) in case you need added support, please contact the D2L support team and they will pair you with a faculty mentor depending on your needs and the D2L mentor's skill set or areas of experience. I cannot thank enough these members of our faculty who have volunteered to support our colleagues and ultimately our students to support as seamless a transition to online/remote delivery. Please note it there are other faculty members not noted below who are interested in being a D2L mentor, please contact me immediately.

Dipipi-Hoy, Caroline – Education/Special Education  
Eliasson, Leif Johan – Political Science  
Sockman, Beth – Education/Professional-Secondary  
Vanic, Keith – Athletic Training  
Allen, Mary Beth – Education/Reading  
Azukas, Mary – Education/PSED  
Boyd, Kelly – Public Health  
Carmella-Beers, Tanya – Education/Special Education  
Cavaiuolo, Domenico – Education/Special Education  
Chang, Jyh-Hann – Psychology

Duguay, Kathleen – English  
Engerman, Jason – DMT  
Garrison, Heather - Education  
Kistler, Joan – DMT  
Lee, Jaedeock – Sport Management  
McGlynn, Adam – Political Science  
McGlynn, Jocelyn – Education/Special Education  
Nay, Douglas - Business  
Ruth, Jeffrey – Modern Languages, Philosophy, Religion  
Scala, Gina – Education/Special Education  
Snyder, Brandon – Exercise Science  
Walker, Carol – DMT  
Wells, Holly – English  
Whitman, Melissa -  
Yousof, Ahmed – DMT  
Zhang, Peng – Physical Education  
Burcroff, Teri – Retired/Education

If you need any further individual support, please contact:

- **Devin Feighan**, Instructional Support Manager: [dfeighan@esu.edu](mailto:dfeighan@esu.edu); University Ext. 2869
- **Luis Vidal**, Instructional Support: [lvidal@esu.edu](mailto:lvidal@esu.edu); University Ext. 3233
- Getting Familiar with D2L – Drop-in Professional Development Sessions

As a reminder, please keep your questions and/ suggestions coming and do check your emails and the web site [Office of the Provost](#). I remain impressed and heartened by the care and commitment extended to our students, our colleagues, and our community during these very challenging days. Be safe and I look forward to working with you, no matter what our challenges may be.

Best,

Jo Bruno

**Joanne “Jo” Z. Bruno, J.D.**

Provost and Vice President for Academic Affairs