CRITICAL PERFORMANCE CATEGORIES

This report includes four critical performance categories which are to be considered during performance review discussions (Organizational Success, making People Matter, Job Effectiveness, Supervisory Ability). Each category lists specific performance factors which may be considered. You may choose to mutually eliminate any of the performance factors listed under a particular category, or add others, depending on their applicability to your area’s strategic plan or the employee’s development plan. Each category that is rated outstanding, needs improvement or unsatisfactory must be documented in the comments section of the performance development report.

**Organizational Success**

* Teamwork/cooperation (within and across units) □ Outstanding □ Exceeds Standards □ Meets Standards □ Needs Improvement □ Unsatisfactory
* Customer orientation
* Commitment to continuous improvement
* Creativity/innovation
* Flexibility/adaptability to change
* Continuous learning/development
* Leadership/initiative
* 

Comments:
Making People Matter

* Respect for others
* Interpersonal skills
* Supports diversity and understands related issues
* Honesty/fairness
* Builds trust
* Recognizes others’ achievements
* Understands others’ perspectives
* Resolves conflicts constructively
* Positive attitude
* *

Comments:

Job Effectiveness

* Planning/organization
* Problem solving/judgment
* Makes effective decisions
* Takes responsibility
* Achieves results
* Communicates effectively
* Dependability
* Job/organizational knowledge
* Productivity
* Attendance
* Works independently
* *

Comments:
**Supervisory Ability (Optional)**

* Coaches/counsels/evaluates staff
* Identifies areas for and supports employee development opportunities
* Encourages teamwork and group achievement
* Leads change/achieves support of objectives
* Enables and empowers staff
* Strives to achieve diverse staff at all levels
* Understands diversity issues and creates supportive environment for diverse employees

☐ Outstanding
☐ Exceeds Standards
☐ Meets Standards
☐ Needs Improvement
☐ Unsatisfactory

Comments:

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**Job Effectiveness**

* Overall Rating and Comments:  (Continue on additional paper)

☐ Outstanding
☐ Exceeds Standards
☐ Meets Standards
☐ Needs Improvement
☐ Unsatisfactory

Areas of Strong Competence:

Areas in Need of Improvement:

Other Comments:
Professional Development Plan (identify opportunities for improvement/expectations for the next review period/recommendations for future development):

Supervisor Signature ___________________________ Date __________________

I acknowledge that I have read this report and that I have been given an opportunity to discuss it with my evaluator. My signature does not necessarily mean that I agree with the report.

Employee Signature ___________________________ Date __________________

I would like to discuss this report with the reviewing office. Yes ____ No ____

Employees Signature ___________________________ Date __________________

As requested, reviewing officer discussed report with employee.

Reviewing Officer Signature ___________________________ Date __________________

Return original to Office of Human Resource management for placement in the employee’s personnel file and a copy to the reviewing officer and the employee.